



User Reference Guide For Beneficiary Identification System: Pradhan Mantri Arogya Mitra (PMAM)

AYUSHMAN BHARAT PRADHAN MANTRI-JAN AROGYA YOJNA (AB PM-JAY)

Web Portal User

Version 2.0 (Updated on January 30, 2019)

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1. INTRODUCTION

Beneficiary Identification System (BIS) is a process, of applying the identification criteria (as per AB-PMJAY guidelines) on the SECC and RSBY database to approve/reject the applications entitled for the benefits. AB-PMJAY aims to target about 10.74 crore poor, deprived rural families and identified occupational category of urban workers' families as per the latest Socio-Economic Caste Census (SECC) data. Additionally, all families enrolled under RSBY that do not feature in the targeted groups as per SECC data will also be included.

There are following types of user in the process namely:

- National
- State- SHA
- ISA/State-Approver
- Pradhan Mantri Arogya Mitra (PMAM)

National, State users will be able to view Dashboards and Reports for monitoring.

2. USER ROLES

Each user has been assigned a specific role in order to make the process hassle free and easy. These roles have been briefly discussed below-

- <u>NHA ADMIN</u>- The National user is able to view the Dashboards and Reports at National level (both State wise and District wise).
- <u>STATE HEALTH AGENCY (SHA)</u> This user can view the Dashboard reports of the Beneficiary Identification System, for a particular state.
- <u>ISA/STATE APPROVER</u>- can either Approve or recommend for rejection of record submitted to him/her. In case the submitted beneficiary eKYC/KYC record is recommended for rejection, it has to be with a valid reason.
- <u>PRADHAN MANTRI AROGYA MITRA (PMAM</u>)—This user is able to search and submit the beneficiary identification details. He can also print the beneficiary card called the **AB**-PMJAY card.







3. FUNCTIONAL DETAILS

3.1 LOGIN

After successful registration and approval from the Beneficiary technical team, the user can login to the web portal with registered Mobile Number.

- Enter 'Mobile Number' and 'Captcha Code' in the text boxes available as shown in Figure 3.1(a)
- Click on 'Generate OTP'.

	Ministry of Health & Family Weitare Government of India	Adam		lational lealth gency	
BENIFICIARY	INFORMATION SYSTEM	Mera PMJAY	National TMS State TMS ~	Hospital Empanelment	Support Insigh
5. 14	PROCESS OF BENEFICIARY IDENTIFICATION SYSTEM (BIS)	ALOGIN		100	10
o 📾	 The operator searches through the available beneficiaries list to determine if the person is covered. 	Mobile Number*	9971812652		
9	II. Search can be performed by Name. Father Name, Mother Name and Location, Ration Card No or Mobile number (collected during Additional Data Collection Drive (ADCD)) or ID printed on the later sent to family or RSBY URN.		bbaaf9 💫		
8.4.1	III. If beneficiary name is found in the list, Aadhaar or an alternative Government ID and Ration Card or an alternative family ID is required to validate against the Name / Fermity details are unlike in the system.	Ce	aptcha letters are case sensitive	1	
d & 2	IV. The operator submits the individual and family record for approval to the Insurance Company / Trust.	Enter Capitina	Generate OTP		
	V. Insurance Company / Trust may Approve or Recommend for Rejection for the				1. 1.

Figure 3.1(a): Introduction page to the beneficiary identification system

Ministry of Health & Family Welfare Government of India	
BENIFICIARY INFORMATION SYSTEM	Mera PMJAY National TMS State TMS - Hospital Empanelment Support Insigh
PROCESS OF BENEFICIARY IDENTIFICATION	SYSTEM (BIS)
The operator searches through the available beneficiari person is covered. Search can be performed by Name, Father Name, Mot Ration Card No or Mobile number (collected during Addit (ADCD)) or Di printed on the letter sen to family or RSB'	s list to determine if the Mobile Number* P971912652 Amount of the Mobile Number* P971912652 P97191265 P9719126 P97191265 P9719126 P9719126 P97191265 P9719126 P971912 P971912 P971912 P971912 P9719126 P9719126 P9719126 P9719126 P971912 P97191 P9719 P971
III. If beneficiary name is found in the list, Aadhaar or an a and Ration Card or an alternative family D is required to Family details available in the system. IV. The operator submits the individual and family record Company / Trust	email Composition and Composit
V. Insurance Company, Trust may Approve or Recomme submitted beneficiaries. Recommended for Rejection cas Approved Rejected by State Health Agency (SHA). VI. Once it is approved by Insurance Company /Trust/SH to beneficiary.	d for Regetion for the Enter OTP* Enter & Digt OTP here. s will be finally the e-card will be issued User y other of the By clicking Verify OTP, you agree to our Terms & Data Policy Verify OTP Regenerate OTP

Figure 3.1(b): Logging Screen for the beneficiary identification system

The generated OTP is sent on both, registered mobile number and email of the user. In case the user does not receive the OTP, can click on **Regenerate OTP**. Upon receiving the OTP, the user can enter it in the text box and click on **Verify OTP**.

NOTE: OTP is of 6 digits.

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3.2 PMAM ACTIVITIES

Ministry of Health i Government	g Santy Welter 1 of India	AN JAY		ĺ.	hational health agency	
Home Search Beneficiary Add Member Approved Beneficiaries Pending Beneficiaries Rejected Beneficiaries	Welcome Prasoon Mehra User Type: Pradhan Mantri Arogya Mitra(PMAM) 1 Mobile: XXXXX-commehra@gmail.com 9 Home State: CHHATTISGAPH 9 District: MAHASAMUND 1 Last Legin: 24-12-2018 04:59 PM					
Print Card (All States) Logout	1/1137-01 48210 H 4		7 0 1 0 1 h	/ 1 1	7-1 0 1 1	1 / A E

Figure 3.2(a): Home screen for the PMAM

On successful login, the screen is as shown in figure 3.2(a). It displays the user details which includes *user type, mobile (masked), email (masked), home state, district and last login*.

PMAM user has the options to perform following activities from the left side menu:

- 1. Search Beneficiary
 - a. Outside State
 - b. Home State
- 2. Add Member
- 3. Approved Beneficiaries
- 4. Rejected Beneficiaries
- 5. Print card (all States)

The option for home state and outside state are included as PMJAY scheme has a provision for portability, i.e. a validated beneficiary can avail treatment from any of the empaneled facilities in the country. **[Refer section 3.2.7 for Portability Feature in BIS]**

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3.2.1 SEARCH BENEFICIARY

• Clicking on the 'Search Beneficiary' option from the menu will direct the PMAM to the following screen-

Ministry of Healt Governm	A franky Waltare ent of India	AN JAN		na ne ag	tional alth ency
Home	Search				Selected State: CHHATTISGARH
Add Member	Selected State CHHATTISGARH Chan	ge State			
Approved Beneficiaries	Search will be based on this selected state. Select Search Parameter* Select	*			
Rejected Beneficiaries					
Print Card (All States)					HOIN
	LOSSAL		A 24 4	6 8 ¥ .	0 54 2 10

Figure 3.2.1(a): Search Beneficiary Screen

The figure 3.2.1(a) displays the "Selected State" option, which is used for carrying out the beneficiary search query. This field is always disabled and the default value is the home state of the logged in user. Here, the home-state of user is Jharkhand, and hence, the default search settings are for Jharkhand state. In-case a beneficiary from other state visits the user; the selected state should be accordingly changed by clicking on the 'Change State' options. Figure 3.2.1(b),3.2.1(c), and 3.2.1(d) illustrate the process for changing the state for search query.

• Click on the change state tab and the drop down list of the states will get enabled.

Ministry of Heat Governe	the A Family Westere ment of India	Art JN		health agency	
Home	Search			Selected State: CF	HHATTISGARH
Add Member	Selected State CHHATTISGARH Char	nge State			0
Approved Beneficiaries	Search will be D DADRA AND NAGAR HAVELI Select DAMAN AND DIU	Ŧ			
 Pending Beneficiaries Rejected Beneficiaries 	JHARKHAND MADHYA PRADESH MIZORAM				
Print Card (All States)	UTTARAKHAND UTTAR PRADESH				8 2
■ Logout					3. 2
B & B &	L C A & A L		A har in A		1. (B)

Figure 3.2.1(b): Changing of the state option for carrying out beneficiary search query

• Once the user selects the state, a dialogue box will appear to confirm the change of state.

nal n prity			Ayuah Ayuah Ayuah
Beneficiary Identification	System	bis.pmjay.gov.in says Do you want change State to: CHHATTISGARH	Nidhi Nehra Sharma (2)- Cancel
Home	Search		Selected State: JHARKHAND
Add Member Approved Beneficiaries Pending Beneficiaries Rejected Beneficiaries	Selected State JHARKH Search will be based on th Select Search Pr	AND Change State is selected state. arameter Select	
Print Card (All States) Logout			

Figure 3.2.1(c): Confirmation to change state for running beneficiary search query

• Upon confirming, the state is changed. Another dialogue box will pop up to confirm the same.

🗰 Apps 🛄 BIS 🛄 Converters	🞇 Mantis Bug Tracker - 📋 Bugzilla	pmrssm.gov.in says			LOGIN_CSC Benefic	
Beneficiary Identification Syst	em	Changed to: JHARKHAND				Prasoon Mehra 🚇 🗸
Ministry of Health & Government	s Family Wetlare of India		August Mag	ок	<u> </u>	agency
► Home	Search					Selected State: CHHATTISGARH
Search Beneficiary						
Add Member	Selected State JHARKHAND	Change State				
Approved Beneficiaries	Search will be based on this selecte Select Search Parameter	d state.				
Pending Beneficiaries						
Rejected Beneficiaries						
 Print Card (All States) Logout 	1/122	HØI	é i i	D -1 (3)	1/11	5-01/

Figure 3.2.1(d): Changed state for running beneficiary search query

- Having selected the state, PMAM will be able to search for the family to which the beneficiary belongs through one of the search parameters. The various search parameters are -
 - 1. Mobile (ADCD)
 - 2. Ration Card (ADCD)
 - 3. HH ID Number
 - 4. AB-PMJAY ID
 - 5. By SECC Name
 - 6. RSBY URN
 - 7. Ration Card (State)
 - 8. MSBY (State); here for Chhattisgarh, other states may have their respective state schemes.

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Figure 3.2.1(e): Default search parameters for beneficiary identification

The parameters for searching beneficiary are different in every state is attached here.



3.2.1.1 Search Criteria:

national

duthority

1) By SECC Name:

Operator can look up for the beneficiary by looking up his name in the Socio Economic & Caste Census (SECC) data. Selecting SECC Name option directs the user to the following screen where

• He/she can enter the name, Father's name or Mother's name of the Beneficiary and select State, and District name. There are check boxes also available alongside to select or deselect the search parameter. Search result from the database will be displayed at the bottom of the screen.





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Note: Based on search filters the count of the result will be displayed, but details of the result will be displayed only if total result count is equal or less than 5; for this user needs to narrow down the filter criteria.

2) Ration Card Number

The beneficiary can be searched by their Ration Card Number, which is unique for each family.

- Select 'Ration Card Number' from the drop-down list
- Enter the 'Ration Card Number' in the text box
- Click on 'Search' button



Figure 3.2.1.1(b): Search results for the ration card number entered

At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the ration card number.

- Click on the 'Select Family' tab and the screen that follows provide the individual details of all family members.
- Search results from the database will appear.
- Click on 'Collect KYC' button against the beneficiary you would like to validate. [Refer Page 13]

3) HH ID Number

HH ID Number (Household Id number) is also used to identify the beneficiary.

- Select 'HH ID Number' option from the drop-down list.
- Enter the HH ID Number (a unique number given to the family in SECC) in the text box.
- Click on 'Search' button.

NOTE: A valid HH ID Number is of 24 digits.



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Approved Beneficiaries Pending Beneficiaries Rejected Beneficiaries Print Card (All States) Logout	Search war be bar Select This num	search Pa	selected state	HH ID Number h either GR Code or keyb Hi	ord written on the PM letter H ID 220400500660	seeived by the beneficiary. 200012200151 Search Re lumber of Record(s	set s) Found: 7			
	Name	Age	Gender	Father Name	Mother Name	Family Deta Spouse Name	ails State	District	Village/Town	
/ Ma ## La 🧐	SUKHIRAM	54	Male	KAHARU RAM	BUDHIYAREEN	ITAVARIN	CHHATTISGARH			Collect KYG
C 20 11 20	DEEPIKA	24	Female	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
	TEEJMATI	20	Female	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
	ITAVARIN	60	Female			SUKHIRAM	CHHATTISGARH			Collect KYG
1 2 2 3	TARAMATI	20	Female	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
22024	CHHOTELAL	26	Male	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
A 100 B	MUKESH	30	Male	SUKHERAM	ITAVARIN		CHHATTISGARH			Collect KYC

Figure 3.2.1.1(c): Search results for the HH-ID number entered

At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the HH ID Number.

- Click on the '**Select Family**' tab and the screen that follows provides the individual details of all family members.
- Search results from the database will appear.
- Click on 'Collect KYC' button against the beneficiary you would like to validate. [Refer Page 13]

4) AB PM-JAY ID

Ayushman Bharat National Health Protection Mission Id (AB-PMJAY ID) is also a parameter which enables identifying a beneficiary family. This search will only be available to find the family of a beneficiary who has already verified and PMJAY ID has been generated by the system.

- Enter the '**AB-PMJAY ID**' in the text box.
- Click on 'Search' button.

NOTE: A valid AB-PMJAY ID is of 9 digits.

- At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the AB-PMJAY ID.
- Click on the 'Select Family' tab and the screen that follows provides the individual details of all family members.
- Search results from the database will appear.
- Click on 'Collect KYC' button against the beneficiary you would like to validate.





5) Mobile Number

Mobile Number is also used to search beneficiary.

- Select 'Mobile Number' option from the drop-down list.
- Enter the Mobile Number in the text box.
- Click on 'Search' button.

ane	Search						Selected State: CHI
urch Beneficiary							
Member	Selected State CHHATTISGARH V Charge State	te					
roved Beneficiaries	Search will be based on this selected state.	-					
dian Deseliation	Select Search Parameter* Mobile (ADCD)	T					
ung benencianes	An Additional Data Collection Drive (ADCD) was conducted or	in 30th April 2018 at Gram Sal	bha's across India to capture acti	e mobile number and ration card nur	mber of a family of the Socio-E	Economic Caste Cen	nsus (SECC) database. If the
cted Beneficiaries	individual got his/her Mobile number or Ration card number c	aptured during this drive, only	then it will show results on the po	rtal.			
t Card (All States)	MODIA	e (ADCD) 998118385	97				
			Search	Reset			
out			Search	Reset			
out	State: CHHATTISGARH		Search	Reset			
	State: CHHATTISGARH		Search Family Status	Reset Ration Card	Mobile	District	
ngout	State: CHHATTISGARH Family Members NISHA, VISHNUPPASAD SAHU, VINAY, RUPA SAHU NISHA, VISHNUPPASAD SAHU, VINAY, RUPA SAHU		Search Family Status FAMILY FOUND	Reset Ration Card 41010014700184	Mobile 9481183897	District	Select Family

Figure 3.2.1.1(d): Search results by feeding in Mobile Number

6) <u>RSBY URN</u>

The RSBY URN (Rashtriya Swasthya Bima Yojna Unique Relationship Number) is also used to search for a family.

- Enter the '**RSBY URN**' in the text box.
- Click on 'Search' button.

Ministry of Healt Governm	A Samiy Welfare n to finda	Part of Party	health agency
Home Search Beneficiary	Search		Selected State: CHHATTISGARH
Add Member Approved Beneficiaries Pending Beneficiaries	Selected State CHHATTISGARH V Charge State Search will be based on this selected state. Select Search Parameter* RSBY URN V		
Rejected Beneficiaries Print Card (All States) Logout	Addonary, al active termies that are endowed under Hose' (to 31st M URN. RSBY URN	aren, zurs ynst oo nor neauwe in me stigeted groups as per SECC data wit be in Enter RSBY URN here!! Search Reset	oubed as well and can dentry in they are eigible for Privak using Koor f
31040			

Figure 3.2.1.1(e): Search results by feeding in RSBY URN

NOTE: A valid RSBY URN is of 17 digits.

At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the RSBY URN.

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- Click on the 'Select Family' tab and the screen that follows provides the individual details of all family members.
- Search results from the database will appear.

Click on '**Collect KYC**' button against the beneficiary you would like to validate.

3.2.1.2 Search Result Details

- The search results will include the name of the beneficiary, age, gender, father name, mother name, spouse name, state, district and village/town. The user shall check these fields based on the identification document submitted by the beneficiary and select the appropriate beneficiary.
- Corresponding to each beneficiary, the user will click on 'Collect KYC' tab to upload the documents of the beneficiary for whom KYC is to be collected. The screen will display details of the beneficiary to ascertain the correct beneficiary as per the KYC document produced by him/her. Enter 'Mobile Number' in the text box provided and mention whose number it is by selecting an option from the drop-down list.







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3.2.1.3 Collect KYC

The beneficiary's KYC can be collected in two ways:

- a. Using Aadhaar Card
- b. Using Non-Aadhaar Documents

Ministry of H Gove	eath & Family Welfare rment of India		Hunn	AW-JAY			â	nationa health agency	
Home Search Beneficiary		✤ Add Personal Details			🗙 Add Fa	mily Details	6. A	Selecte	ed State: UTTARAKHAND
Add Member	Beneficiary [Documents Up	load						
Approved Beneficiaries	Member ID:	UKMS2001054500038	80638		Family ID:	050	09009016888063	5	
Pending Beneficiaries	NAME	JAGAT SINGH			FATHER NAME				
Rejected Beneficiaries	YEAR OF BIRTH	8			GENDER	М			
Print Card (All States)	Enter Mobile No:*	9999999999	Others	5 v					
E Logout	Select ID T	TYPE:* Aadhaar	Do not have Aa	dhaar		Â	81	0 5	t da 🗎

Figure 3.2.1.3(a): Screen to choose the beneficiary's KYC type

3.2.1.3.1 Aadhar Based KYC

a. When the user selects Id type Aadhar, the consent form will be generated.

Aadhaar Consent	
I hereby declare that I am voluntarily sharing my Identity information / Aadhaar Number / Virtual ID issued by UIDAI with National Health Agency (NHA) fo - Pradhan Mantri Jan Arogya Yojana (ABPMJAY). I also authorize NHA to use my Aadhaar number / Virtual ID and Identity information for performing Aad KYC as per the provisions of Aadhaar Act, 2016 only for the above purpose. I have been duly informed about the option of KYC without using my Aadhaa manual identity verification will be conducted and Govt issued ID and other associated details shall be stored by NHA for the purpose of availing benefits i Yojana (ABPMJAY). However, I have consciously taken the decision to use Aadhaar number for the purpose of availing benefits into ABPMJAY. I also und Virtual ID / UID Token will be made available to empanelled hospitals, insurers, ISAs for the specific purpose of availing ABPMJAY scheme benefits only. to verify my information available with SECC, RSBY and other databases as required by the scheme through Yes/No query only.	r the purpose of availing benefits under Ayushman Bharat haar based authentication with UIDAI and store my e- r details and through use of other Govt issued IDs where under Ayushman Bharat - Pradhan Mantri Jan Arogya lerstand that my information excluding Aadhaar number / I also understand that my Aadhaar number may be used
I agree	
	Proceed I Disagree

Figure 3.2.1.3.1(a): Aadhar consent to be taken for beneficiary before taking their biometric





Following the consent taken from the beneficiary, default authentication type will be '**Biometric'** (*i.e. Finger print or Iris*)

► Home		Add Personal Details		14	1	X Add	f Family D	etails	A	de.	Sele	cted State: U	ITTARAKH	AND
Search Beneficiary														100
Add Member	Beneficiary Do	ocuments Uploa	d											i iii
Approved Beneficiaries	Member ID:	UKMS20010545000380638			Family ID:			05090	00901688	80635				
Pending Beneficiaries	NAME	JAGAT SINGH			FATHER NA	AME								
Rejected Beneficiaries	MOTHER NAME				GENDER			М						
Print Card (All States)	YEAR OF BIRTH	0												-
	Enter Mobile No:	9999999999	Others	٣										1
Logout	Select ID TYPE	• 💿 Aadhaar 💿 Do r	ot have Aadhaar											
	SELECT AUT	HENTICATION TYPE	FINGER F	RINT •										E
6 A / 10				100										
per a se se adat	VERIFY A	ADHAAR												-
	Fetching Bion	netric Information - Please Wait												1.10
Martin Contract States	Aadhaar Nur	nber / Virtual ID*	Contorn B											
990	Consent 1	akan	Capitire b	Childre										1
	S Consent	aven				-	_			_	_			

Figure 3.2.1.3.1(b): KYC using biometric authentication via Aadhaar

- b. On clicking the *Capture Biometric* button, the biometric device gets activated (Device must already be successfully installed in the system). The beneficiary will be asked to provide his/her Finger/IRIS impression along with Aadhaar Number to get the e-KYC from UIDAI and these details received from UIDAI are then displayed on the screen.
 - Select 'Rural/Urban' from the drop-down list. [This is a mandatory field]

	1		2	0	VERIFY MANTRA Aadhaar	/ AADHA MSIPL\$MF Number / '	AR S1005b205 Virtual ID*	1710eb9d	1a5a9247a56dd82651	132 01 161	2 99 ## L	1 -a . 9 1	> & 0	 * - 1888		
Ģ					2 Conse	ent Taken	0		Personal Informat	ion as received aft	ter eKYC					R
2.1					100				Name		Date of Birth					156
									Prasun Mehra		13-07-1989					
1830 S					-	-	1-		Gender	Address						100
2.									Male	S/O Vimla Mehr Kheri, , Singahi	a, . , , Uttar Prade Khurd, - 262904	sh,				pin.
100									Additonal and Loo	ational Informatio	n as per eKYC					101
									Relation Name:*	Select Name	S/O Vimla M	əhra				100
-									Rural / Urban*							1222
1000									Select				•			
Q.																1
2	-	2	-	-	-		00	×	10. sets	NEXT		1001 100	1 12	6.0	2. 1	NG.

Figure 3.2.1.3.1(c): Fetched details of the beneficiary from Aadhar Database

c. Click on the *Next* tab, the user is guided to the next screen. Here, the family details of the beneficiary should be added to register the individual beneficiary to a family unit.

Ministry of H Gover	when we			AM-JA	THEFT					(iació lealth lgend	nai 1 Xy		
Home Search Beneficiary	✓ Add Personal	Details (Click here to	view Personal Details)				🔶 Ado	d Family (Details		Se	lected State	e: CHHATT	ISGAR
Add Member	Family Details													
Pending Beneficiaries	CG-MSBY CARD	2343	60. G	100-0	-	Check	k Document [Details	Reset					
Rejected Beneficiaries					8 8	22	Q 8	8		8				

Figure 3.2.1.3.1(d): Family details can be added through this screen

d. Click on '*Check Document Details*' and the operator can enter the family details by selecting one option from the drop-down list- *Ration Card* etc.

Search Beneficiary									
Add Member	Family Detai	ls							
Approved Beneficiaries									
Pending Beneficiaries	CG-MSBY CARD *	8498			Reset				
Rejected Beneficiaries									
Print Card (All States)	Family Document Photo Front*	Family Document Photo Back	Family Memb	er Name					
Logout			+ ADD ANOT	THER FAMILY N	IEMBER				
	Choose File, No file chosen	Choose File No file chosen	. 9						

Figure 3.2.1.3.1(e): Family identification document for the beneficiary

e. The image of family document can be uploaded here

fional

 Home Search Beneficiary 	V Add Person	al Details (Click here to view Perso	nal Detaile)	DB			1	Add Fam	nily Details	ŝ			Selected 5	itate: MIZOR	AM
Add Member	Family Details														ē
Approved Beneficiaries	r anny Dotano														-
Pending Beneficiaries	Ration Card •	7987				Reset									- 2027
Rejected Beneficiaries	83 B. 3	8 99 6 8	83.18				0			1			0.0		
Print Card (All States)	Family Document Photo Front	Family Document Photo Back	Family M	embers in : L	ALCHUNG	JURA, ZA	RZOKIMI	LALREN	SPUII, VA	NLALDIN	IA, VANLA	ALDINTHA	RA		
D Logout		-	TEST	Ē.											100
															自
5 🙈 🐺 l	Choose File prasoon_pic.jpg	Choose File prasoon_pic.jpg	Photo												ā
990	Image Type: JPEG,PNG,JPG Max File Size: 200KB	9 2 3													20
5 8 63 6	AN 69 8	Distant Danis, Danis	10. E	CURNET	2	22	2	89.	1210	12	2	0.2	8. 1	ЩÓ, 1	100

Figure 3.2.1.3.1(f): Uploading family document to check the beneficiary family

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f. Click '**Submit**'. The data is now saved in the records and forwarded for approval from the approving authority.

Selected State: MIZORAM

Figure 3.2.1.3.1(g): Beneficiary record being sent for approval

g. Meanwhile, after sending the case for approval, the system goes back to the main search screen which displays the family.

Rejected Beneficiaries		N	ame taniya			Apply				
E Logout		Father's Na	ame Father Name)	here	Enter Father's Name	Apply				
		Mother's Na	ame Mother Name	here	(Apply 🖉				
	1	Spouse's Na	ame Spouse Name	here		M Apply				
		Ger	nder Female	•	Age 39	M Apply				
		Rural / Ur	rban Rural			👻 🖾 Apply				
		s	tate CHHATTISGA	RH		@ Apply				
		Dis	trict Enter District I	tere		Apply				
		Village/T	OWN Enter Village/1	lown here		🗷 Apply				
		Pin-C	ode Enter pincode	hero		 Apply 				
				Search R	eset					
	Number of Record(s)	Found: 5								
					Search Resu	Its				^
	Name Age	Gender	Father Name	Mother Name	Spouse Name	State	District	Village/Town		
	TANIYA 39	Female	MANNU	SHAILENDRI	DINDAYAL	CHHATTISGARH			Collect KYC	
	TANIYA CHAUHAN 36	Female	SEK RAM CHAUHAN	MANGALI BAI	SATAYNARAYAN CHAI	JAHAN CHHATTISGARH	RAIGARH	Patrapali	Collect KYC	

Figure 3.2.1.3.1(h): Landing screen post sending the case for approval

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h. On click at the '*Collect KYC*' button again, user will get a message saying "*Data Already Verified*'.

- Padhai - AB-	NHPM	D Prim	bis.pmjay.gov.in say Data Already Verified	rs	ок	⊯ Apply ⊯ Apply	
						Apply Apply	
						Se Apply	
				Village/Town h	 	M Apply	
						18 Apply	
Name ABHISHER MINJ			Pather Name BAHADUL MINJ	Mother Name			

Figure 3.2.1.3.1(i): Screen displayed on clicking the same beneficiary name already sent for approval





*** NOTE: The collect KYC tab will be turn pink from blue once the user clicks 'OK', indicating that KYC have been verified. ***

3.2.1.3.2 Non- Aadhar Based Verification

- a. Select 'Individual ID Type' from the drop-down list.
- b. Enter the selected ID card number.
- c. Now enter responses for all the mandatory fields.
- d. **Upload** the document photo front, document back and capture profile photo of the beneficiary from the Camera attached with the system.

Home Search Receiption	and the second	🕹 Add Personal Details	× Add	I Family Details	Selected State: MIZORAN
Add Member	Beneficiary Docume	nts Upload			
Approved Beneficiaries	Member ID: NAME	73409404 VANLALDIKA	Family ID: FATHER NAME	734694	
Rejected Beneficiaries	MOTHER NAME YEAR OF BIRTH		GENDER	M	
Print Card (All States)	Enter Mobile No:*	000000000 Others T			
D Logout		Select ID TYPE* 💿 Aadhaar 💽 Do not have Aadhaar			
医外子的 医子		UPLOAD DOCUMENTS			
7 6 2 6 7		Select Personal Id Type	Add Member Information		
0.0 m 0		Enter ID Number	Personal Information as given in selected Name* Relation	d Document Name*	
1 7 8 8 N		Document Photo Document Photo Beneficiary Photo*	NAME AS IN DOCUMEN (Selec	Enter Name	
5 A 197 17 1000 1			Select Oender Y Enter Y	ros in YYYY	
1 2 3-1 (O)			Address as given in selected Document to Rural / Urban* Ho	with location ouse Number	
22020			Select Rural /Urban 💌	Enter House No. here	
A 10 10 10		Choose File Choose File	Street La	andmark	
a way that while the set		Upload Document Front Upload Document Back Contem Rhoto	Enter Street here	Enter Landmark here	
ALCONDITION OF LODIES	AL AND ADD. DELLA	Culture Proto	Carbon Tracial of Anna	ALC: LOSS AND LUBBLE	(i) (iii) (ii) (iii) (iii)

Figure 3.2.1.3.2(a): Screen following selection of Non-Aadhar based verification

NOTE: The image size uploaded should not be more than 200 Kb.

e. Having uploaded the documents, the next screen which comes up is the one where the Family details of beneficiary and the image of Family document are required to be captured.

f. Add Family Details

- Having entered personal details, user can then enter the beneficiary's family details.
- Click on 'Add Family Details' if the beneficiary wishes to add family members.

Approved Beneficiaries	inity Dett														
Pending Beneficiaries Ration	i Card	•	543543			-		Check D	locument	Details	Reset	12			
Rejected Beneficiaries		20	5		8	8	6	10.	121	8	2	0			
Print Card (All States)															
Logout															





Figure 3.2.1.3.2(b): Family Identification Document Selection

- Enter the Ration Card no. and then click on 'Check Document Details'.
- If the ration card has already been attached to the family, the following message will appear.

Ministry G	weise and of Health Family Welfare overnment of India						All the state of t) h	atio ealt ger	ona th icy		
Home Search Beneficiary		d Personal	Details (Click here to	view Pers	onal Details)						∳ Ac	id Family D	etails				Se	lected State:	CHHATTISGAR
Add Member	Family Details																			6
Pending Beneficiaries	Ration Card	v	41010014700271							Check	Document	t Details	Reset							8
 Rejected Beneficiaries Print Card (All States) 	Ration Card already Added in and	ther House	ehold. EXIT																	9 d.
■ Logout	1/14	9-1	01	l	1	ă.	10-1	Q	1	1	П	ā i	10-1	00	1	L	12	ā.	9	C)

Figure 3.2.1.3.2(c): Screen upon uploading the family identification document, in this case, a ration card

g. Upon clicking the submit button, the following message as shown in figure 3.2.1.3.2(d) will appear – which says that the data has been saved and forwarded for approval. The approval agency will then check the viability of the data, before approving or recommending for rejection.

Apps 🛄 BIS 🛄 Converter	s 🞇 Mantis Bug Tracker - 🗋 Bugzilla	pmrssm.gov.in say	75		LOGIN_CSC Benefic	
	and the second second	Data Saved & forwar	ded for Approval		and the second	
] Home	Add Personal Details (ок	Add Family Details	Selected State: MIZORAM
Search Beneficiary						1992 79
Add Member	Family Details					
Approved Beneficiaries						
Pending Beneficiaries						
Rejected Beneficiaries						
Print Card (All States)	Family Document Photo Family Front*	Document Photo F Back				
Logout						
2 10 1-						2
A 2 60						
	and the second	and the second s				

Figure 3.2.1.3.2(d): Silver Record -Data sent for approval

h. If the ration card or any other id has not been registered with the family under the Ayushman Bharat scheme, then the following screen as shown in figure 3.2.1.3.2(e) will appear for the user.

ealth uthoritu							Pradhan 4
DHome	0 - 1 0					Selected State: C	HHATTISGARH
Search Beneficiary	Add Per	sonal Details (Click here to view Personal Detail		🔶 Add Fam	ily Details		
Add Member	Family Details						1.100
Pending Beneficiaries	Government certified list of n	234324	1 O da mi o Rese	1 9 P			131
Rejected Beneficiaries			1 8 9 9 6 8	845			0.3
Print Card (All States)	Family Document Photo Front	Family Document Photo Back	Family Member Name				6.195
E Logout			+ ADD ANOTHER FAMILY MEMBER				
PEPR							
古人人国							100
			Click to Select Family Document Back Image				1.0.2
CT 1991 - AND Day		•					
			and the set of the set				

Figure 3.2.1.3.2(e): User screen if family id is not registered with the family unit

i. Upload the ration card or any other id image and enter details of the family members who all are there in the Ration Card or any other id.

Beneficiary Identification Sy	stem										Prasoor	Mehra 🕘 🗸
Ministry o Ge	4 Health & Pamily Welfare resemment of index			W-JAY				2	<u> </u>	ational ealth gency		
Home Search Beneficiary	Add Per	sonal Details (Click here to view Persona	of Details)				Add Family De	tells		Sele	octed State: CHH	ATTISGARH
Add Member	Family Details											
Approved Beneficiaries Pending Beneficiaries	Government certified list of n	234324			Reset	-						
Rejected Beneficiaries			8.4.1			3		0-000				
E Logout	Pamily Document Photo Front	Pamily Document Photo Bac	test	IN IN SECCI MAH	ESH HOSOHA, AN	IEETA HISOI	1A, SUNIL, SUDI					
	A											
* 1886 - 6887 - Gaul	Choose File Rod Planet jpg Upload Family Document Photo	Choose File Red Planet jpg Upland Family Document Back F	Photo									
P 9 0 🔟	Image Type: JPEG.PNG.JPG Mex File Size: 200KB	2 13 12 12	Q Q									
		Submit Family Details		SUBMIT								
B 💿 😆	M 🚞 🤌 I	2 💿 🧆	N								🍡 🔹 🖘	2:04 PM 12/26/2018

Figure 3.2.1.3.2(f): User screen upon uploading the ration card or any other id

j. After submitted it, a pop-up message will come up to confirm that data is saved and sent for approval as shown in figure 3.2.1.3.2(g)

Apps 📃 BIS 🛄 Converters	🔉 🎇 Mantis Bug Tracker - 📄 Bugzilla	pmrssm.gov.in says	LOGIN_CSC Benefici	
Home	🖌 Add Personal Details (OK Add Family Details	Selected State: MIZORAM
Add Member	Family Details			
Approved Beneficiaries Pending Beneficiaries				
Rejected Beneficiaries		Jocument Photo Family Members in : Back		Description 18
] Logout				
	hoose File praction_pic_grg Choose File			
ALL	staat Fandy Dariman Pick - Union Fan	and the second state to and		

Figure 3.2.1.3.2(g): User screen upon saving the data and submitting it for approval

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3.2.2 ADD MEMBER

national health authority

A new member can be added in the existing beneficiary family if his/her name does not reflect in SECC and RSBY list.

- Click on 'Add Member' on the side menu.
- A list of parameters will be displayed in the drop-down list by which a member can be added.



Figure 3.2.2(a): User screen upon clicking the add-member option

Ministry of Health & Geversment	ng national nealth agency	
● Home	Add Member Selected State: CHHATTISGJ	ARH
Search Beneficiary	Selected State CHHATTISGARH Change State	
Add Member	Search will be based on this selected state.	
Approved Beneficiaries	Select Search Parameter' Select	
Pending Beneficiaries	*Family-ID represents HHD to Family-ID Family-ID	
Rejected Beneficiaries	AB-PMJAY ID	-
Print Card (All States)		
▶ Logout		

Figure 3.2.2(b): Search parameters for adding a new member





1. By Mobile- On selecting by Mobile option, the operator will enter the mobile number in the text box and click on 'Search' button.

Ministry of Health Governmen	s an a Family Welfare and of India			Adding the second				health agency	
► Home	Add Me	mber						Selected State: CH	HATTISGARH
Search Beneficiary	Selecte	d State CHHATTISGARH	Char	ige State					
Add Member	Search	will be based on this select	ed state.						
Approved Beneficiaries		Select Search Parameter	Mobile	T					
Pending Beneficiaries		Add member is not applicabl *Family-ID represents HHID	le for PDS/Ration Data Se for SECC, URN for RSB	ource. f, Family ID for ot	her data sour	ces.			
Rejected Beneficiaries			Mobile:	999999999	9				
Print Card (All States)					Se	arch			
▶ Logout					_	_			
	Sno	Name	A	B-PMJAY ID		GENDER	YOB	ACTION	0
	1	test	P	MC35UFS		Male	2004	ADD MEMBER	

Figure 3.2.2(c): Adding member via mobile phone

Click on the Add Member button against the corresponding name.

Ministry of Healt Governm	n in h & Panily Welfare ent of India	E Sale N			é	🍌 dğ	ëncy	
Home Search Beneficiary	🔸 Add Relation	X Add Personal De	tails	X Add F	amily Details		Selecte	d State: CHHATTISGARH
Add Member	Relation with test: *	Select		•				6. 00
Approved Beneficiaries	MOBILE of test:	9999999999						
Pending Beneficiaries	Proof of Relation: *	Select						E 4 ×
Rejected Beneficiaries	Proof ID#: *	Enter Document Proo	fnumber					S 48 1
Print Card (All States)						2		1523
▶ Logout	Upload Document of Proof: *	Name: *	as per Document					
		Conden *	NAME AS IN DOCUMENT					FT # 1
5. A. 2 BB		Gender:	Select	-				100 B
		YOB:	Enter YOB in YYYY format					
	Change File Me file change							100 00 1
	Unload Document	2 . 20 . 20	0 10 10	8.3		0	di	EL - 62 - 2

Figure 3.2.2(d): Introductory details about the new member

Select '*Relation with the Beneficiary*' from the drop-down list.



Figure 3.2.2(e): Option list for relationship types

 Select the document being provided as a '*Proof of Relation*' with the beneficiary from the drop-down list.

Ministry of Heal Governm	Ne an En & Family Welfare nent of India		म						ë	s a	jenc	J		
Home Search Beneficiary	♦ Add Relation	X Add Perse	onal Def	tails			×	Add Fam	ily Details		Selec	ted State: C	CHHATTISG	ARH
Add Member	Relation with test: *	Father												
Approved Beneficiaries	MOBILE of test:	9999999999												
Pending Beneficiaries	Proof of Relation: *	Select												
Rejected Beneficiaries	Proof ID#: *	Select Adoption Cert	tificate											1
Print Card (All States)		Birth Certificat Marriage Cert Ration Card	ite tificate I:	ssued by	the Govern	ment	_							1
	Upload Document of Proof: *	Name: *	30	NAME AS	IN DOCUM	IENT								đ
		Gender: *		Select			•							
		YOB: *		Enter YO	B in YYYY fi	ormat								0
		10 à c												
	Choose File No file chosen Upload Document	2.00	2	Q	0		2	æ	0	Q	12			

Figure 3.2.2(f): List of the documents to be submitted basis the relationship type

- Enter the '*Proof Id Number*' in the text box.
- **'Upload Proof Document**'. [The proof document should be in .JPEG, PNG, JPG format and of size not more than 2.KB.]





• Home	a de seconomia	-					- 0	Selec	ted State: 0	CHHATTISGARH
Search Beneficiary	ADD Heldborn	A 100 1	ersonal Details		Addre	arriey D'etales				
Add Member	Relation with test: *	Father		*						
Approved Beneficiaries	MOBILE of test:	900000000								
Pending Beneficiaries	Proof of Relation: *	Birth Cartificat								
Rejected Beneficiaries Print Card (All States)	Proof ID#: *	123								
D Logout			Details as per Document							
2202	Upload Document of Proof: *	Name: *	ABC							
A. 2 10	1. and 1. and 1. and 1.	Gender: *	Male	•						
1 100 100 100	9 A G I	YOB: *	2000							
0 0 0 m	Choose File Red Planet jpg									
	Image Type: JPEG,PNG,JPG Max File Size: 200KB	10 8 4								
1 20- 00		1.1.1	NEXT->							

Figure 3.2.2(g): User screen upon uploading the proof document

- Enter the 'Name' in the text box.
- Select the 'Gender' from the drop-down list.
- Enter the 'Year of Birth' in the text box.
- Click on **Next**, to be directed to a new page as below.

Ministry of Go	vernment of india					na Pe ag	tional alth jency
Home Search Beneficiary	✓ Add Relation(Click h	are to view Family Relation Details)	Add Personal Deta	ils	X Add	Family Details	Selected State: CHHATTISGARH
Approved Beneficiaries	Add Member	Documents Upload		FATHER NAME:*	Enter	Enthode Name	
Pending Beneficiaries	MOTHER NAME:*	Enter Mother's Name		GENDER:	MALE		
Rejected Beneficiaries	URN:	22040523113001361		YEAR OF BIRTH:	2000		
Print Card (All States)	Enter Mobile No:*	Mobile Number	Select Type 🔻				2 5 6 5
D Logout	IZIA	AT UT /	I A D	91/1	i à Z	H Ø 1	/IAD

Figure 3.2.2(h): Add member document upload default screen

- Enter 'Father Name', 'Mother Name' and 'Mobile Number'.
- Select '**Type**' from the drop-down list self/family/others.

Ministry of Gov	Ventr en Health & Family Welfare enrement of India		A MAN			national health agency
Home	Add Balation/Clauba	re to view Family Balation Datalla)	V Add Personal Deta	sils	X Add Family Details	Selected State: CHHATTISGAI
Search Beneficiary Add Member	Add Member	Documents Upload				
Search Beneficiary Add Member Approved Beneficiaries	Add Member	Documents Upload		FATHER NAME:*	FATHER	
 Search Beneficiary Add Member Approved Beneficiaries Pending Beneficiaries 	Add Member NAME: MOTHER NAME:*	Documents Upload	ð 🏔 🖶 (FATHER NAME:* GENDER:	FATHER	VICA
Search Beneficiary Add Member Add Member Approved Beneficiaries Pending Beneficiaries Rejected Beneficiaries	Add Member Name: Mother Name: URN:	ABC MOTHER 22049523113001361	ð 🏫 🏪 í	FATHER NAME:" GENDER: YEAR OF BIRTH:	FATHER MALE 2000	710A

Figure 3.2.2(i): Add member process after filling in the beneficiary mobile number

- User verification can be Aadhaar based and Non- Aadhaar based.
- **2.** By HH ID- A member can be added using a unique Id allotted to families, it is the HHID Number (Household Id number).
 - Select 'HH ID Number' option from the drop-down list.
 - Enter the HH ID Number (a unique number given to the family in SECC) in the text box.
 - Click on 'Search' button.

ional

Ministry of Heal Governm	the set the & Flamily Wettare sent of India				AW-JAY					tional alth ency
D Home	Add Membe	er								Selected State: CHHATTISGARH
Search Beneficiary Add Member Approved Beneficiaries Pending Beneficiaries Rejected Beneficiaries Print Card (All States) Logout	Selected St Search will b Se Ad "Fa	ate CHHATTISGARH we based on this select lect Search Paramete d member is not applicat amily-ID represents HHII	ed state. Pf Family-ID ble for PDS/Ration I 0 for SECC, URN fo Fi	Change State Change State Change State and Change State change State change State change State change State	for other data source	rs. 012200002 Search				
	Sno	Name		AB-PMJAY ID		GENDER		YOB	ACTION	
AZD	1	Prasun Mehra	2 10	P1N8Z5NI	26.1	Male	60	1969	ADD MEMBER	(101 t o

Figure 3.2.2(j): Search results for adding a member via HH-ID

- The search results from the database appear at the bottom of the screen, where one can view the details of the beneficiary like- 'Name', 'HH ID number', 'Gender' and 'Year of Birth'.
- Click on the '**Select Family**' tab and the screen that follows provides the individual details of all family members.

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• Search results from the database will appear.





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- Click on 'Collect KYC' button against the beneficiary you would like to validate.
- **3.** <u>By PMJAY ID-</u> A member can be added using his National Health Protection Mission Id (PMJAY ID) also. This is available for a family for whom a PMJAY ID has been generated by the system.
 - Select 'AB-PMJAY ID' from the drop down list
 - Enter the 9 digit 'AB-PMJAY ID' in the text box.
 - Click on '**Search**' button.

Ministry of Hea Govern	ath & Family Welfare ment of India							tional alth ency
Home Search Beneficiary Add Member Add Member Add Member Approved Beneficiaries Pending Beneficiaries Rejected Beneficiaries	Add Member Selected St Search will b See Ad "Fe	r ate <u>CHHATTISGARH</u> e based on this selected sta lect Search Parameter ^a d member is not applicable for milly-ID represents HHID for S	Charge State te. AB-PMJAY ID PDS/Ration Data Source. ECC, URN for RSBY, Fami AB-PMJAY ID:	ly ID for other data source P1N8Z5NI	ces.			Selected State: CHHATTISGARH
Print Card (All States) Logout					Search			
	Sno 1	Name Prasun Mehra	AB-PMJAY P1N8Z5NI	ID	GENDER Male	YOB 1989	ACTION ADD MEMBER	

Figure 3.2.2(k): Search results for adding a member via AB PMJAY ID

- At the bottom of the screen one can view search results from the database. It includes details like 'Name' of the beneficiary, 'AB-PMJAY ID, 'Gender' and 'Year of Birth'.
- Click on 'Collect KYC' button against the beneficiary you would like to validate.





3.2.3 PENDING BENIFICIARIES

Once the beneficiary has been verified and his documents are uploaded and submitted by Ayushman Mitra, they are shown in the *'Pending Approval'* list. All entries in the Pending Approval list become the part of **'Silver Record'** until these records are approved by the designated State-Approver user. The PMAM can view the pending approvals from home state as well as out-of-state in separate tabs.

Ministry of Ha Govern	Ministry of Health R Pendig Welfare Government of Indus							health agency			
 Home Search Beneficiary Add Member 	Subm	ission Date		List Select Date	of Pending App	roval (Hon	<u>ne State)</u>				
Approved Beneficiaries Pending Beneficiaries	Benefi Show 10 • S.No.	ciaries created on: (]entries Name	05-12-2018 Search:	Relation Type	Relation Name	Gender	YOB	Data Source	Pending Status		
 Rejected Beneficiaries Print Card (All States) 	1 Showing 1 to	PRASUN MEHRA		MOTHER	S/O VIMLA MEHRA	Male	1989	SECC	State SHA Previous 1 Ne		

Figure 3.2.3(a): User screen for list of pending approval cases (home state)

Ministry of Near Governme	a Family Welfare nt of india			NICE AND				ational ealth gency
 ▶ Home ▶ Search Beneficiary 			List o	f Pending App	roval (Outs	side Sta	ate)	
 Add Member Approved Beneficiaries Pending Beneficiaries 	State*	JH	ARKHAND	• Search				ĺ
 Rejected Beneficiaries Print Card (All States) 	Show 10 s.No.	entries Name	Search: Relation Type	Relation Name	Gender	YOB	Data Source	Pending Status
Logout	1	TEST RATION JH	AR MOTHER MOTHER	MOTHER S/O VIMLA MEHRA	Transgender Male	2004 1989	SECC PDS	State SHA State SHA

Figure 3.2.3(b): User screen for list of pending approval cases (outside state)





3.2.4 APPROVED BENEFICIARIES

The list of verified beneficiaries can be viewed by Ayushman Mitra and District and State users. This list shows two options- 'Approved' and 'Rejected'. After the Ayushman Mitra uploads the documents, the list goes to the State-Approver user for approval. The State-Approver user can either 'Accept' or 'Recommend for Rejection' the application. Once approved the entry becomes part of **Golden Record** and Ayushman Mitra can view those beneficiaries in Approved Beneficiary list and print the beneficiary card called the **AB PMJAY card**.

Beneficiary Identification	System						Prasoon Mehra 🚇
Ministry of Health Governmen	S Family Welfare tt of india			A ABATI		healt ager	onal h icy
 Home Search Beneficiary Add Member 			List of Approv	ed Beneficia	aries (Outside St	<u>ate)</u>	
 Approved Beneficiaries Pending Beneficiaries 	Show 10 • S.No.	entries Sear Name as in ID	ch: Authentication Type	Channel	Date of Application	Data Source	Action
Rejected Beneficiaries	1	TEST ADD JHAR	Non-Aadhaar	Web	21-12-2018 06:40 PM	SECC	Print Card
Print Card (All States)	2	PRASUN MEHRA	Aadhaar	Web	21-12-2018 06:38 PM	SECC	Print Card

Figure 3.2.4(a): User screen for list of approved cases (home state)

Ministry of He Gover	where we			A CONTRACT OF	art and the transformer an		health bealth agency	al
 Home Search Beneficiary 				List of App	roved Benefic	<u>iaries (Home State</u>	<u>e)</u>	
D Add Member	Subm	ission Date		Select Date	Submit			
 Approved Beneficiaries Pending Beneficiaries 	Benefi Show 10 •	iciaries created on: 2 entries	24-12-2014 Search:	8				
Rejected Beneficiaries Print Card (All States)	S.No.	Name as in ID PRASUN MEHRA	0	Authentication Type Aadhaar	Channel Web	Date of Application 24-12-2018 03:42 PM	Data Source	Print Card

Figure 3.2.4(b): User screen for list of approved cases (outside state)







3.2.5 REJECTED BENEFICIARIES

As seen before, the beneficiaries whose documents are uploaded by Ayushman Mitra and are part of the '**Silver Record**' can be viewed by the state user. Under the home state and the outside state buckets, the list of beneficiaries who have been rejected by the SHA (for any reason) can also be viewed. The users can *Logout* once they have performed the activities on the portal.

Ministry of He Govern	with a Family Welfare Imment of India						health agenc	al Y
Home Search Beneficiary Add Member	Submission Date	List of F	Rejected & Relea	ised Beneficiari	<u>es (Hom</u>	e State)		
Approved Beneficiaries Pending Beneficiaries	Beneficiaries created on: 24 Show 10 • entries S.No. Family-ID	-12-2018 Search: Data Source	Name in Data Source	Name in Document	Gender	YOB	Reject Reason	Released Time
Rejected Beneficiaries Print Card (All States) Logout	1 2204005006600000122 Showing 1 to 1 of 1 entries	00159 SECC	SUMEET	TEST TODAY	Female	2000	RTHRTHDRJHRD	24-12-2018 05:01 PM Previous 1 N

Figure 3.2.5(a): User Screen for Rejected& Released Beneficiary (Home State)

Ministry of Health & Government	a Family Welfare of India						nati heal agei	onal th icy
Home Search Beneficiary		List of Re	jected & Release	ed Beneficiarie	es (Outs	ide S	tate)	
Add Member Approved Beneficiaries Dendring Beneficiaries	State*	DAMAN AND DIU	▼ Submit					
Rejected Beneficiaries Print Card (All States)	Show 10 ▼ entri Sno. Fam	ies Search:	Name in Data Source	Name in Document	Gender	YOB	Reject Reason	Released Time
▶ Logout	1 DIU01 Showing 1 to 1 of 1 e	11006741 Sanjeevani Swasthya Bima Yojar entries	na SACRIBAI GETA	NITIN RAJ	Male	1992	XXXXXXXXXXXXXXXXX	19-11-2018 02:54 PM Previous 1 Next

Figure 3.2.5(b): User Screen for Rejected& Released Beneficiary (Outside State)







3.2.6 PRINT CARD (ALL STATES)

PMAM's can print health card for any other state, while searching for the beneficiaries. This is done on the basis of AB-PMJAY ID, Mobile Number and Family-ID.

Ministry of Health & Government	s Pansiy Wettare of India		hational health agency
 Home Search Beneficiary 		Print Golden Cards (All States)	4 9
 Add Member Approved Beneficiaries Pending Beneficiaries Rejected Beneficiaries Print Card (All States) Logout 	Select State* Select Search Parameter*	CHHATTISGARH Select AB-PMJAY ID Mobile Number Family-ID	

Figure 3.2.6(a): Search parameters for Printing cards

• Mobile Number-

- 1 Select state from the drop down list.
- 2 Next select Mobile Number option from the drop down list.
- **3** Enter the mobile number of the beneficiary in the text box available.

Ministry of Health & R Government d	'amily Welfare f india		health agency
 Home Search Beneficiary 		Print Golden Cards (All States)	
 Add Member Approved Beneficiaries 	Select State*	JHARKHAND v	
 Pending Beneficiaries Rejected Beneficiaries 	Select Search Parameter* Search By Mobile Number:	Mobile Number	
 Print Card (All States) Logout 		Search Reset	

Figure 3.2.6(b)







• Click on 'Search' button and the following figure 3.2.6(c) will appear-

Ministry of Health Governmen	a Family Welfari t of india			All Mark			health agency	al I
Home Search Beneficiary			Print G	olden Cards	(All States)			/ 69 /
Add Member								
Approved Beneficiaries	Select S	tate*	CHHATTISGARH		•			and another a
Pending Beneficiaries	Select S	earch Parameter*	Mobile Number					
Rejected Beneficiaries	Search E	By Mobile Number:	000000000					9 6 8
Print Card (All States)			Search Reset					
D Logout								H (()
	S.No.	Name as in ID	Authentication Type	Channel	Date of Application	Data Source	Action	P H /
AZOR	1	DFGVSDFSDF	Non-Aadhaar	Web	24-12-2018 03:32 PM	SECC	Print Card	/ 60 /

Figure 3.2.6(c)

- Details of the beneficiary will be available.
- Click on 'Print Card' tab and PMAM will be able to download the Health card and print it.
- The figure 3.2.6(d) below shows the Health card.





- The card will carry the **Name of Beneficiary, Year of Birth, Gender and PMJAY ID** in the front. At the back is **Beneficiary Address, Helpline numbers and Website** as shown in figure 3.2.6(d).
- The other options- PMJAY ID AND Family ID, can be used to print cards for all states.

health authority



3.2.7 PORTABILITY FEATURE IN BIS

- The National Portability feature was introduced to meet the growing need of generating Golden records for outside state beneficiaries as well.
- PMAM's can now search the beneficiary from any state other than their Home state using this option and do the KYC.
- PMAM can select the state where they want to search for the beneficiary through the '*Select State*' drop down menu on the '*Search Beneficiary*' screen.
- Outside state's Pending Beneficiaries, Approved beneficiaries list & Rejected Beneficiaries list can be viewed by PMAM's on selecting the "Outside State".
- Outside state's beneficiary's records submitted by PMAM are visible to the respective State Approver or SHA where beneficiary belongs to.
- PMAM can fetch and print golden records in outside states using parameters like -AB-PMJAY ID, HHID, RSBY URN Number (in case scheme is applicable in state).

3.3 LOGOUT

When User clicks on Logout provided in left menu, it log's out the user from application. This Figure 3.3 (a) is common for PMAM, ISA/State Approver and SHA.

	Ministry of Health & Family Welfare Government of India	A DECEMBER OF A			lational lealth gency		
BENIFICIARY INFO	RMATION SYSTEM	Mera PMJAY	National TMS	State TMS -	Hospital Empanelment	Support	Insi
3. 6. 1	PROCESS OF BENEFICIARY IDENTIFICATION SYSTEM (BIS)	ALOGIN					1
で曲張	 The operator searches through the available beneficiaries list to determine if the person is covered. 	You have been logged o	ut successfully.				2 8
W 9 Ø	II. Search can be performed by Name, Father Name, Mother Name and Location, Ration Card No or Mobile number (collected during Additional Data Collection Drive (ADCD)) or ID printed on the letter sent to family or RSBY URN.	Mobile Number*	D Enter Mobile	Number			- 4
8 4 9	III. If beneficiary name is found in the list, Aadhaar or an alternative Government ID and Ration Card or an alternative family ID is required to validate against the Name / Family details available in the system. IV. The operator submits the individual and family record for approval to the Insurance	2	0 4 f 7 f	2			18
020	Company / Trust. V. Insurance Company / Trust may Approve or Recommend for Rejection for the submitted beneficiaries. Recommended for Rejection cases will be finally Approved/Rejected by State Health Agency (SHA).	Enter Captcha*	Enter Captcha Generate O	отр			Ē
5 6 0	VI. Once it is approved by Insurance Company /Trust/SHA, the e-card will be issued to beneficiary.	For technical assistance rais	e a ticket on: support	(dot]pmjay[dot]gov[dotjin		4

Figure 3.3 (a)

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